



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority
Community Safety Committee

OPERATIONAL ACTIVITY UPDATE 2018

Report of the Chief Fire Officer

Date: 22 March 2019

Purpose of Report:

To update the Community Safety Committee on the operational activity levels during the calendar year 2018 and support the publication of the 2018 Operational Activity Report.

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1. BACKGROUND

- 1.1 At the Fire Authority meeting on 26 February 2016, Members agreed that the Community Safety Committee would review the data in the annual Operational Activity Report (OAR), to consider any potential implications on, or opportunities for, the delivery of services.
- 1.2 This report introduces the operational activity statistics of Nottinghamshire Fire and Rescue Service (NFRS) for the calendar year 2018.

2. REPORT

- 2.1 The full operational activity levels for the Service are appended to this report and continue to show a five year range so that the Community Safety Committee can compare the 2018 figures with the preceding four years.
- 2.2 The total number of incidents for 2018 was 11,278, the third year in a row that has shown an increase.
- 2.3 Of these 11,278 incidents:
 - 4591 were false alarms (41% of all incidents and a 5% increase from 2017)
 - 1778 were primary fires (an increase of approximately 10% on 2017)
 - 2256 were secondary fires (a 33% increase from 2017)
 - Road traffic collisions (RTCs) accounted for 542 incidents, an increase of nearly 12% from 2017
 - 2065 incidents were special service incidents classified as unknown/other, which was a 24% decrease from 2017.
- 2.4 Dwelling fires specifically accounted for 682 of the total number of incidents, which is an 11% increase from 2017.
- 2.5 Unfortunately, the Service responded to ten fatalities in primary fires in 2018, an increase of two from 2017.
- 2.6 The station with the highest incident numbers was Stockhill, which attended 2743 incidents, a 10% increase on the previous year. Of these incidents, over half were categorised as false alarms.
- 2.7 Total mobilisations increased in 2018, in line with the increase in incident numbers, to 18,454.
- 2.8 The significant majority of incidents continue to be dealt with by three or less appliances; these accounted for 10,959 (97%) of the 11,278 incidents NFRS attended in 2018.

- 2.9 More than ten appliances were mobilised to single incidents eight times in 2018, compared to twice in 2017.
- 2.10 NFRS continue to aim for a single attendance measure, as endorsed by the combined Fire Authority (CFA), stating the aim to reach 90% of incidents within 10 minutes. During 2018 the actual level achieved for all incidents was 61%, with fires in dwellings seeing a marginally better performance of 71%.
- 2.11 Following the approval of NFRS's new Strategic Plan at the Fire Authority meeting on 15 February 2019, the new attendance standard will be measured in future OARs, which is to attend all incidents within an average of eight minutes from the time the appliance is mobilised.
- 2.12 Analysis of operational data will assist the Service during 2019/20 as it completes the next review of operational cover which will form part of a future report to the full Fire Authority.
- 2.13 The operational activity report will be uploaded to the Service's website in keeping with previous years so that it is publicly available and supports the Fire Authority's proactive stance for transparency.

3. FINANCIAL IMPLICATIONS

There are no financial implications arising from this report.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

There are no human resources or learning and development implications arising from this report.

5. EQUALITIES IMPLICATIONS

An Equality Impact Assessment has not been undertaken because the report only presents historical data.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

- 7.1 Part 3, Section 21 of the Fire and Rescue Services Act 2004 requires the Secretary of State to prepare a National Framework. This document places a duty on Fire and Rescue Authorities to 'assess all foreseeable fire and rescue related risks that could affect their communities'.

- 7.2 As part of the current Integrated Risk Management Plan, and the future Strategic Plan, the Authority is required to continually update and review the operational demands on the Service as well as the risks being faced by NFRS. Publication of the operational activity data demonstrates that NFRS and the Authority continue to meet such duties.

8. RISK MANAGEMENT IMPLICATIONS

- 8.1 The operational activity data informs the Service's wider risk management process; through the proactive monitoring and review of these aspects, the Authority is best placed to understand the impact on its service provision.
- 8.2 The publication of this data also manages the expectation of the communities within Nottinghamshire for the transparency in the delivery of public services, and assists the Authority in maintaining its well-regarded image.

9. COLLABORATION IMPLICATIONS

The data contained within the OAR may provide an evidence base for collaborative opportunities with neighbouring Fire and Rescue Services or partner agencies.

10. RECOMMENDATIONS

It is recommended that Members:

- 10.1 Note the operational activity levels for 2018 and consider any potential implications or opportunities.
- 10.2 Support the publication of the report to the NFRS website.

11. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

**John Buckley
CHIEF FIRE OFFICER**